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January 17, 2002

Attorney General John Ashcroft U.S. Department of Justice Washington, DC 20530-0001

Dear Mr. Ashcroft:

I am writing your office in support of the settlement reached with Microsoft in the antitrust lawsuit against them. There are a great many companies in the U.S. that operate under monopolistic conditions, and I feel that Microsoft is being used as a scapegoat of sorts.

I understand the basic points of the settlement, and I think that they provide for ample competitive behavior in the future. Uniform pricing for computer makers and increased flexibility in removing Windows-based programs from a user's computer will be beneficial to consumers in several ways.

I can assure the DOJ that Microsoft's success is important to many people beyond the company itself. I urge you to settle the antitrust lawsuit with no additional delay.

Sincerely,

Karen Frisch 920 John Street

Manhattan Beach, CA 90266

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